



Bi-weekly Newsletter



6 February 2020



**Director General Meets
Indian Members and
Government Officials**

Regional Office Updates

BREAKING NEWS: ACI World Appoints Luis Felipe de Oliveira as New Director General

The ACI World Governing Board has announced that Luis Felipe de Oliveira will be the new Director General of ACI World.

Mr. de Oliveira will succeed Angela Gittens who has successfully led the global voice of the world's airports for twelve years, working collaboratively with the leadership of ACI's five Regional Offices: Africa, Asia-Pacific, Europe, Latin-America/Caribbean and North America. Ms. Gittens earlier announced her intention to retire at the end of June 2020.

Mr. de Oliveira is well known throughout the aviation industry. He is currently the Executive Director and CEO of the Latin American and Caribbean Air Transport Association (ALTA). Mr. de Oliveira will officially take up the role of Director General in June, with a 30-day formal transition.

Prior to joining ALTA, Mr. de Oliveira held senior international roles with World Fuel Services and Shell, leading sales and business development activities across Latin America, Africa and Europe, in addition he also served International Air Transport Association (IATA) leading global initiatives and fuel, airport and Air Traffic Control campaigns for the Americas, Africa and the Middle East regions.

"I am honored to have been appointed to serve this important organization and continue actively working to develop the aviation industry, now as the voice of the airports around the world," Mr. de Oliveira said. "It is not an easy task to replace Angela after so many successful years leading the organization with excellent results. With the support of the great ACI team in Montreal and the regions, we will be able to efficiently serve our members to improve this fascinating industry."

Read the full [press release](#).



Director General Meets Indian Members, Government Officials



In his first official visit of the year, Director General Stefano Baronci, accompanied by Senior Manager, Economics and Statistics Suzanne Tong, went to Delhi, India, to meet with airport members, government officials and the economic regulator.

AIRPORT MEMBER MEETINGS

Meetings were held with the Chairman of Airports Authority of India (pictured on the cover), senior management of GMR Airports and senior management of Delhi International Airport Limited (pictured above).

GOVERNMENT MEETINGS

The meetings spanned a variety of topics that included privatization, economic regulation, quality of service regulation, and slot allocation.

ACI was invited to provide input to several policy initiatives and the Regional Office will continue working in full coordination with member airports to help shape these developments for the benefits of the airport sector.

ADVOCACY SUCCESS

Lastly, the Regional Office responded to a proposal by the Ministry of Commerce to restrict the purchase of tax-free alcohol at duty-free shops to one 1-liter bottle, and the ban of cigarette cartons sales at these shops. In a letter to the Minister of Civil Aviation, ACI Asia-Pacific

urged the Government to reject the proposal as it was inconsistent with the Government's fruitful efforts to date to incentivize private capital in the public sector and will damage the growth trajectory of Indian airports and duty-free providers. ACI Asia-Pacific followed up with a [press release](#). In the Union Budget of India for 2020–2021 presented on February 3, the Finance Minister left the allowances in place.

Update on ACI Events in Relation to Novel Coronavirus

Appreciating the ongoing concerns over the novel coronavirus, the Regional Office is closely monitoring the development of the situation. The ACI 12th Annual Airport Economics & Finance Conference & Exhibition taking place from 24 – 26 March in Kuala Lumpur, Malaysia and the 15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition taking place in Nara, Japan from 21- 23 April are currently proceeding as planned.

The well-being of the participants and event planning team are of utmost importance to us. We will continue to assess the situation in the run-up to the event and notify participants accordingly of any changes.



Early Bird Offer Extended



In view of current travel concerns, we are extending the deadline for early bird discount to Friday 28 February (23:59, GMT+8) for the 15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition taking place in Nara, Japan.

Join us to discuss the plethora of present-day challenges while balancing the pressing need to look beyond the horizon to address future needs.

Reminder: Keep Your Contact Information Current

As a valuable member of ACI Asia-Pacific, we want to make sure we keep your organization abreast of all the latest news and information from ACI. Please inform us of any changes in the contact details of your Official Representative (normally the owner, CEO, Director, or GM of the organization), Alternative Representative, and Administrative Liaison.

In addition, we are happy to add any of your team members to our distribution list for the Bi-weekly Newsletter. They can subscribe via the **registration form**.

Please send updates to info@aci-asiapac.aero for further handling.



Other ACI Updates

Rafael Echevarne Is Appointed New ACI-LAC Director General



The ACI-LAC Board of Directors has appointed Rafael Echevarne as the new Director General, replacing Javier Martínez who has successfully led the organization since 2010.

Rafael is a widely respected aviation professional who has worked in the air transport industry for the past 26 years; having held highly strategic roles in airport companies in the United Arab Emirates, Australia, New Zealand and Europe, as well as ACI World's Director of Economics, and recently as CEO of Montego Bay Airport in Jamaica.

With an extensive academic experience in economics, planning and transport management, Rafael holds a PhD in Air Transport Economics. He has authored specialist publications and has been a professor at several European universities.

"We have great expectations about the new drive that Rafael Echevarne will bring to our organization. We believe that ACI-LAC must continue to develop a leading role in the region, representing our partners and providing strong leadership to all of our regions' members. There is no doubt that Rafael has the knowledge and experience to take us to the next level in a fast paced and ever-changing aviation industry," says Andrew O'Brian, President of ACI-LAC. "ACI-LAC thanks Javier Martínez for his dedication and great commitment to support the construction of what our organization has become today and we look forward to a continued collaboration," commented Andrew O'Brian.

Rafael Echevarne will begin his new role, based at ACI-LAC's Panama City offices, on February 1, 2020.

ACI World Finds Passenger Traffic Growth Continuing to Moderate in November

ACI World data reports that global passenger traffic grew by +1.8% in November 2019 compared to the same period in 2018.

This compares to October's figures of +2.3%, leading the industry towards a gradual decrease in growth rates in 2019. The results are a continuation of a moderation trend that started in July, with November year-to-date growth standing at +3%.

The freight industry's difficulties lessened somewhat in November, with global volumes only declining by -2%, up from a -2.9% drop in October. November's year-to-date change stands at -3%, with seemingly no chance left of returning to positive territory before the end of the year.

"We expect global passenger traffic growth to hover around +3% for 2019, compared to +6.4% in 2018," ACI World Director General Angela Gittens said. "The year has been particularly

difficult for air freight, with the industry gaining around +3% last year and trending towards -3% for 2019, a drop of 6 percentage points.

“Considering the shock to the global economy generated by the multiple trade tensions flaring up, it is fair to say the situation could have been much worse. Current forecasts suggest that world economic growth should remain moderate in 2020, but still show an acceleration compared to 2019’s slowdown.”

Airport Data Sharing and Collaboration Key to Improving Passenger Satisfaction

ACI World has published new guidance for airports collecting data to improve passenger satisfaction and operational efficiency.

The Passenger Facilitation Performance Metrics Handbook provides key tools for airports as they manage the flow of passengers and baggage in a safe and secure way, while meeting and exceeding passenger expectations.

The handbook will help airports identify and employ different types of key performance metrics in passenger facilitation and will describe how they can benefit from emerging trends in the use of airport data to improve communication between airports, airlines, and government agencies.

“With demand for air services expected to double by 2037, airports are faced with the challenge to increase operational efficiency and contain costs all while improving the passenger experience and maintaining security standards,” ACI World Director General Angela Gittens said. “Technology and data play a key role as an enabler to support airport business strategic objectives.

“Availability of real-time data and the digital transformation of processes and operations will enable airports to actively tackle capacity challenges as this vast volume of information can be used effectively to increase productivity, efficiency and improve overall passenger experience through the airport journey”

“It is imperative that all aviation stakeholders share a common long-term vision in the areas of facilitation and innovation. Embracing the culture of collaboration and sharing of airport

ACI collects and analyses data from a significant sample of airports that provide regular reports on passenger and air freight volumes, forming part of the world’s most comprehensive source for airport data.

Read the full [press release](#).

performance data amongst all stakeholders in the airport ecosystem is a critical factor to realize benefits for everyone.”

Read the full [press release](#).



Passenger Facilitation Performance Metrics HANDBOOK

First Edition, 2020



In collaboration with AIRBIZ

Update on ICAO Response to Coronavirus



ICAO is continuing to assist in the coordination of the international response to the Novel Coronavirus (2019-nCoV) outbreak through the ICAO Collaborative Arrangement for the Prevention and Management of Public Health Events in Civil Aviation, or 'CAPSCA' network of governments and international organizations.

ICAO is also directly transmitting Electronic Bulletins on the Coronavirus to its Member States, and these are also made available for public view on the CAPSCA website.

With the World Health Organization (WHO) now classifying the Coronavirus as a Public Health Emergency of International Concern (PHEIC), and in light of the fact that civilian air transport is the most widely-used means of international travel, ICAO is strongly urging its Member States to monitor the WHO website for updated information and to adhere to the recommendations and guidance provided by the WHO.

ICAO is also calling on governments to comply with ICAO's Standards and Recommended Practices (SARPs) concerning the preparedness and management of public health emergencies. These were detailed in ICAO's first Electronic Bulletin dated 24 January.

States are also advised to implement multi-sector communication and to collaborate with all their relevant stakeholders, at the national and international levels, to keep updated with recent developments in both the aviation and public

health sectors.

"ICAO recognizes the urgent and important value of cooperation, coordination, and reliable information to help control the international spread of contagious outbreaks such as the Coronavirus," underscored the UN aviation agency's Secretary General, Dr. Fang Liu.

Read the full [press release](#).
Access the [CAPSCA website](#).

Traffic Monitor

Nov 2019: Passengers up 2.4% in Asia-Pacific and 6.6% in the Middle East

Nov 2019

TOP 3 AIRPORTS BY SIZE CATEGORY ⁽²⁾

ACI Asia-Pacific
Monthly Traffic Report

Preliminary year-on-year traffic growth rates for Airports reporting highest traffic volume in the respective size category in November 2019⁽¹⁾

Note :

⁽¹⁾ ACI preliminary passenger and freight statistics are based on a significant sample of airports that provide regular monthly reports to ACI. They represent approximately 60% of total passenger traffic and 70% of total freight traffic worldwide. Commentary, tables and charts are based on preliminary data submitted by participating airports and are therefore subject to change.

⁽²⁾ Airports are categorized based on the rolling passenger traffic in the last 12 months.

PASSENGER					FREIGHT
> 40M	25M - 40M	15M - 25M	5M - 15M	< 5M	
PEK -2.8% Beijing	HGH +7.3% Hangzhou	FUK -3.8% Fukuoka	KHN +1.1% Nanchang	TSE +40.8% Nur-Sultan	HKG -3.4% Hong Kong
HND -5.0% Tokyo Haneda	MEL -0.4% Melbourne	CCU +11.4% Kolkata	NGO +10.1% Nagoya	TAE -3.2% Daegu	PVG +8.2% Shanghai Pudong
DXB +2.2% Dubai	DOH +15.8% Doha	HYD +15.3% Hyderabad	SHJ +13.7% Sharjah	TAS +8.9% Tashkent	ICN -3.7% Seoul Incheon

Passenger traffic was steady in Asia-Pacific and the Middle East during November 2019, compared to the same month of the previous year, at +2.4% and +6.6% respectively. ACI preliminary passenger and air freight statistics represent approximately 60% of total passenger traffic and 80% of total air freight traffic in Asia-Pacific and the Middle East.

India stands out in terms of passenger traffic growth which continued to recover, fuelled by domestic demand. The domestic sector delivered strong performance, the highest since January. The three airports with the highest passenger volume increase were: Delhi (DEL) +12.9%, Hyderabad (HYD) +15.3% and Chennai (MAA) +11.8%.

Elsewhere in Asia-Pacific, a number of airports reported growth in international traffic: Jeju (CJU) +13.6%, Nagoya (NGO) +10.1% and Manila (MNL) +7.6%.

In the Middle East, passenger traffic grew +6.6%, steadily trending upward since August. Dubai (DXB), the largest hub in the region, gained +2.2%. Other gains were seen at Doha (DOH) +15.8% and

Riyadh (RUH) +10.7%.

Considering the year-to-date performance in terms of passenger traffic in 2019, Asia-Pacific and the Middle East reported a moderate growth of respectively +2.3% and +3.1% traffic, still below the average standards of the previous years.

Overall, the air freight market remained weak in November, though both Asia-Pacific and the Middle East experienced a narrower decline from last month, at -1.5% and -1.0% respectively. Nevertheless, some air freight hubs managed to generate positive growth driven by cross-border e-commerce activities. The growth was led by Shanghai Pudong (PVG) +8.2%, followed by Doha (DOH) +5.5% and Tokyo Narita (NRT) +4.0%. Freight traffic over the first 11 months of 2019 still reported significantly low output, with Asia Pacific experiencing a drop in cargo traffic by -5.1% and the Middle East by -2.9% in consideration of the geopolitical and trade tensions experienced across the region.

Members at a Glance

Centrair of Japan Celebrates 15th Anniversary!

Central Japan International Airport or “Centrair” opened in 2005. Centrair is built on an artificial island in Ise Bay, Tokoname City in Aichi Prefecture, 35 km south of Nagoya in central Japan, making it the main international gateway for the Chubu region of Japan. The region is a major manufacturing center, with the headquarters and production facilities of Toyota Motor Corporation and production facilities for Mitsubishi Motors and Mitsubishi Aircraft Corporation.

In the first nine months of 2019, Centrair served more than 10 million passengers, more than 87,000 flights and 134,000 tons of cargo.

Terminal 2 opened in September 2019 and is focused on the fast-growing low-cost carrier sector serving five low cost airlines. It is equipped with Self Baggage Drop and Smart Lane technology. Terminal 2 is located within a short walking distance from the Flight of Dreams, the interactive exhibition and Seattle-themed shopping and restaurant focused on the first-ever manufactured Boeing 787.

Congratulations, Centrair!





Did You Know

#Didyouknow self-driving wheelchairs could soon roll out at Narita International Airport?

As the population ages, one in every six people in the world will count themselves as seniors by 2030. By 2050, there will be more pensioners on earth than adolescents. At the same time, ACI forecast passenger traffic globally to double by 2037 to 17 billion. With this anticipated growth in travel comes a requirement to address travelers with mobility limitations. What can the airport community do about this?

NARITA INTERNATIONAL AIRPORT

The Asia-Pacific region, which is leading the air travel and ageing boom, a Japanese airline plans to meet the accelerating demand for accessible air travel by rolling out self-driving wheelchairs this year at Narita International Airport (NRT), Tokyo, Japan for transfer passengers. In promising trials, a porter guides a group of passengers in need for each transfer. The porter operates the lead wheelchair and the others automatically follow. Sensors are embedded in the wheelchairs to detect and halt for obstructions by a sound alert system. Most passengers in the experimental trials gave positive feedback of easing their transfer.

ABU DHABI INTERNATIONAL AIRPORT

Last September, another airline started planning mobility devices at Abu Dhabi International Airport. This trial is taking place without the assistance of agents and instead relies on integration with SITA's airport information technology and a companion app aims to allow for independent navigation, estimated time and distance and real-time gate information all-in-one.



Event Invitations for You...



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24-26 MARCH 2020, KUALA LUMPUR

Incorporating the 6th ACI-World Bank Annual Aviation Symposium

REGISTRATION NOW OPEN

ACI 12th Annual Airport Economics & Finance Conference & Exhibition

Exploring best practices in airport investment, financial management and economic sustainability, this year's conference will take place in **Kuala Lumpur, Malaysia** from **24 - 26 March**.

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KANSAI 2020

ACI AIRPORTS COUNCIL INTERNATIONAL

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15th ACI ASIA-PACIFIC REGIONAL ASSEMBLY, CONFERENCE & EXHIBITION
NARA, JAPAN 21-23 APRIL 2020

15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition

Our annual flagship event will take place in **Nara, Japan** from **21 - 23 April** to bring all aviation leaders, regulators and industry partners together in sharing the latest industry insights and promoting airport excellence.

[Register Now!](#)



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