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Mr. Sanjay Jain

Executive Director (HR) of Airports Authority of India (AAI)

speaking at the Regional HR Committee Fall 2019 Meeting in New Delhi, India

Regional Office Updates

HR Committee Fall 2019 Meeting Successfully Conducted in New Delhi

The **Regional HR Committee** Fall 2019 Meeting was held from 12-14 November 2019 at the Aloft Hotel Aerocity in New Delhi, India, with the kind support of host Airports Authority of India (AAI). The meeting, themed “HR Readiness for Future Airports”, was well-attended by around 30 participants representing 13 airport members.

In his welcome speech, HR Board Member Mr. Anuj Aggarwal of AAI said that India is witnessing an exciting phase in civil aviation and has joined the ranks with the USA and China to be amongst the top three nations in terms of total passenger traffic. Along with rapid growth in the number of airports in India, Mr. Aggarwal said that HR needs to gear up to upgrade human capital, both in numbers and capability, and reminded the meeting attendees that HR plays a very important role in shaping the future of an organization.

Meanwhile Mr. Sanjay Jain, Executive Director (HR) of AAI, stressed that it is imperative for HR to work on staffing infusion, skill upgrades, digitization, change management, and benchmarking in the face of the ever-expanding Indian air passenger traffic.

Ms. Justina Tan, Committee Chair and Managing Director, People of Changi Airport Group also delivered an opening address and introduced Committee Members to all participants.

Led by Professor Sanyukta Jolly of the IILM Institute of Higher Education of New Delhi, the meeting was filled with presentations, group discussions and debate sessions. AAI invited delegates to a colourful reception dinner and arranged a visit to the Indian Aviation Academy where Committee Members learned in detail the variety of courses offered at the top-notch facilities of the Academy. The meeting concluded with a tour of the campus.



Airport Exchange Wraps Up in Abu Dhabi

This week, more than 1200 participants gathered in the capital of the United Arab Emirates for **Airport Exchange 2019**, the global meeting of airport leaders, top aviation suppliers and airlines, organised by ACI EUROPE and ACI Asia-Pacific, hosted by Abu Dhabi Airports.



Marking her last public appearance as Regional Director of ACI Asia-Pacific, Ms. **Patti Chau** addressed the audience in the opening session and shared the progress that ACI Asia-Pacific and its members are making in key priority areas to include security, safety and the environment. She reminded the audience of the significance of the reform of the governance structure of the IATA Worldwide Slot Guidelines. Renamed the **“Worldwide Airport Slot Guidelines”** and coming into effect in January 2020, airport operators are now acknowledged to be equal partners along with airlines and coordinators in developing slot allocation policies at global level. “As a result of the Strategic Review of the slot guidelines, we have delivered significant changes and enhancements to the process, including the easing of access to congested airports, enhancing standards for monitoring actual utilization and bringing clarity to the role of airport operators and slot coordinators in the process.” Ms. Chau ended her remarks by thanking delegates for the privilege of serving the airport community.

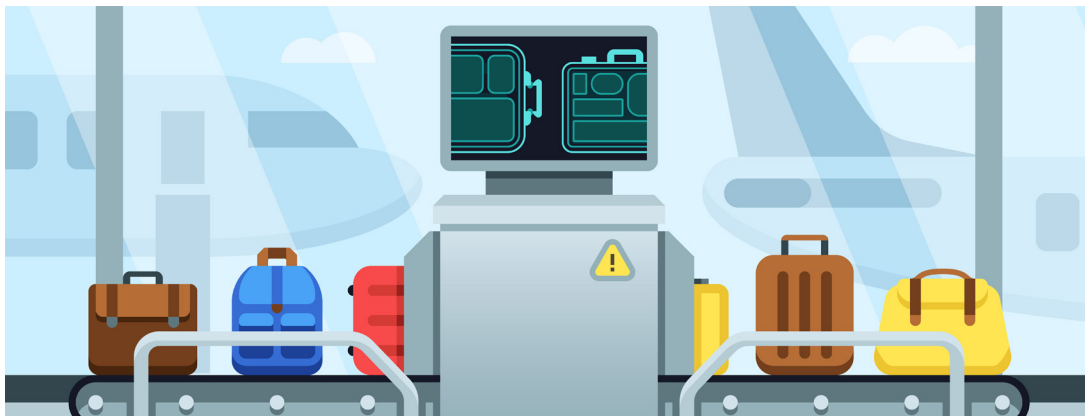
Now in its 13th year, Airport Exchange provides a platform for the industry to come together and network with other airports and key partners and stakeholders from Europe, the Middle East, Asia-Pacific and the rest of the world.

On the side lines of the event, Abu Dhabi Airports Company CEO Bryan Thompson has been appointed to the ACI Asia-Pacific Board. “I’m honoured and delighted to be appointed on the ACI board and look forward to working with other regions to promote the aviation industry’s interests,” Thompson said.

The next Airport Exchange is to be held in Amsterdam, the Netherlands in December 2020.



Submission Deadline for Young Executive of the Year Award 2020 Approaching



The deadline to participate in the **Young Executive of the Year Award 2020** is on Wednesday 4 December 2019, 12:00 noon Hong Kong time (GMT+8). Introduced ten years ago, the Young Executive of the Year Award is an annual research paper competition which encourages young talents in Asia-Pacific to contribute innovative solutions for current aviation industry issues.

The topic this year is “**Future of Airport Security**”. To participate in the competition, candidates are required to submit a research paper in which they review and analyse the current situation of airport security and its challenges and provide innovative ideas and tools for the enhancement of airport security as well as passenger experience.

The outstanding young talent who contributes the best research paper on the topic will be honoured as the ACI Asia-Pacific Young Executive of the Year. The winner will be invited to present the paper at the **15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition**, to be held from 21-23 April 2020 in Nara, Japan. ACI Asia-Pacific will provide air ticket and accommodation for attending the event, a cash reward of US\$1,000 as well as an Airport Management Professional Accreditation Programme (AMPAP) Fellowship.

For any questions, please contact young_executive@aci-asiapac.aero.

Regional Office Leads Breakout Sessions at Cyber Resilience Workshop

The Aviation Cyber Resilience Workshop 4 was hosted by the Association of Asia Pacific Airlines (AAPA) in Bangkok, Thailand on 6 November 2019, in collaboration with the Qantas Group, the Australian Department of Foreign Affairs and Trade, Singapore Ministry of Transport and Ernst & Young.

The workshop was the final of four sessions that brought together regional stakeholders to raise awareness on cyber resilience and share best practices in addressing

cyber threats. It was attended by over 70 participants from regulators, airports, airlines and cybersecurity service providers. At AAPA’s invitation, Gary Leung from the Regional Office facilitated three breakout exercises.

There were two key takeaways from the workshop. Firstly, airports face a range of rapidly-evolving cybersecurity threats. Deliberate and accidental cyber-attacks alike can impact the confidentiality, integrity and



availability of airport technology systems. In general, deliberate cyber-attacks on airports can be broadly grouped into two categories: Attacks intended to facilitate a conventional act of unlawful interference by degrading aviation security systems; and attacks intended to disrupt airport operations, principally around passenger facilitation such as airside and landside operations systems or baggage handling systems.

The second key takeaway was around responsibility in cybersecurity

implementation. Many airports are still unsure which department is ultimately responsible for cybersecurity. Following discussions, most participants tended to agree that cybersecurity is not merely an IT issue, but rather a shared responsibility.

Regional Office Welcomes Gabriel to Technical Affairs Team

Mr. **Gabriel Li** has joined ACI Asia-Pacific as Assistant Manager – Technical & Industry Affairs. Gabriel holds a Master of Science in Environmental Management and Engineering from Hong Kong Polytechnic University and a Bachelor of Science in International Business and Management & Operation from Washington State University in the United States.

His prior work experience includes managing and promoting environmental awareness among suppliers and stakeholders at a global marketing agency. Gabriel will join the Technical & Industry Affairs team and focus his efforts on environmental issues.

Welcome **Gabriel** to the team!





Other ACI Updates

ACI World Announces New Training Venue in Guam

ACI Global Training recently opened its 12th training venue in Asia-Pacific. The latest training centre is located in Tamuning, Guam. ACI Global Training tries to make training opportunities more accessible to its members. That is why, in collaboration with member airports across the world, ACI Global Training has established centres and venues which offer regionally-focused airports training courses tailored to the needs of our members.

ACI Global Training's other training facilities in Asia-Pacific are: **Abu Dhabi, Bangkok** (ICAO APAC Regional Office), **Hong Kong, Hyderabad, Kuala Lumpur, Muscat, New Delhi** (IAA), **New Delhi** (GMR Aviation Academy), **Port Vila** and **Seoul** (Gimpo International Airport and Incheon International Airport).



Upcoming courses in Guam for 2020:

- **13 - 15 January**, Safety Management Systems for Executive Managers
- **02 - 06 March**, GSN 1 – Safety Management Systems
- **03 - 07 August**, GSN 2 – Airside Safety and Operations
- **14 - 18 December**, GSN 3 – Emergency Planning and Crisis Management

ACI Report Explores Growing Use of Autonomous Vehicles at Airports

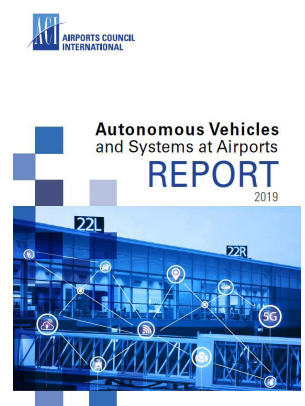
ACI World has launched **The Autonomous Vehicles and Systems at Airports Report** to help airports assess key opportunities for the application of autonomous vehicles at airports. Several airports around the world have already facilitated testing of autonomous machines and vehicles in their operations.

The report brings together information from these first attempts at integrating this new technology and uses it to gain a better understanding of the likely impact on aviation in the medium to long term.

ACI expects the report will prompt airport operators to engage with autonomous machine and vehicle manufacturers to see if

they can benefit from early adoption of this technology and become fertile testing grounds for trials.

“It is becoming clear that autonomous vehicles do have a role to play at airports, but adoption of this new technology is at a very early stage,” ACI World Director General Angela Gittens said. “It is therefore critical in this stage of the technology’s lifecycle for the aviation industry to identify key opportunities and concerns as it relates to autonomous machines at airports.”

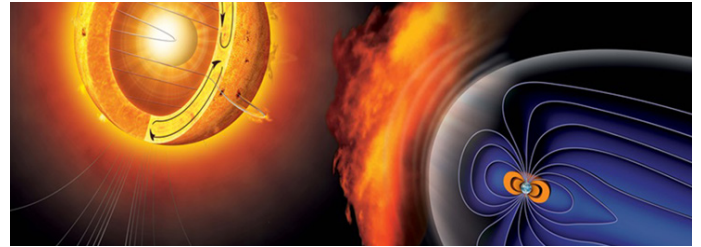


Industry Updates

New Global Aviation Space Weather Network Launched

ICAO has launched a new 24/7 service to provide real-time and worldwide space weather updates for commercial and general aviation. The new service will generate and share space weather advisories using the existing aeronautical fixed network for international aviation.

“This new capability will permit flight crew and flight operations experts to make use of the most updated information possible on any solar events which could potentially



impact aircraft systems or passenger health,” commented ICAO Secretary General Dr. Fang Liu.

Read the full [PRESS RELEASE](#).

Mr. Salvatore Sciacchitano of Italy elected President of the ICAO Council

The 36-member governing body of ICAO, the ICAO Council, has elected Mr. Salvatore Sciacchitano of Italy as its President for a three-year term, beginning 1 January 2020.

He succeeds Dr. Olumuyiwa Benard Aliu of Nigeria, who has held the position for two consecutive terms since 2014.

“I congratulate Mr. Sciacchitano on his appointment as the sixth Council President

and look forward to continuing our close relationship with ICAO, in particularly in capacity building and innovation,” ACI World Director General, Angela Gittens said.

Mr. Sciacchitano is fluent in English, French and Italian. He graduated as a Master in telecommunication engineering “cum laude” from the University of Catania, and has an extensive educational background in both aviation and management.



ICAO Hosts Aviation Data and Analysis Seminar in Bangkok



ICAO is organising an **Aviation Data and Analysis Seminar** from 10-13 December 2019 in Bangkok, Thailand. The objective of the seminar is to bring together stakeholders such as regulators, Air Navigation Service Providers (ANSPs), aerodrome operators, aircraft operators, international organizations and industry to review the current situation and trends of aviation in the APAC Region.

The seminar will include presentations on the latest applications in data and analytics that are used for efficient decision making by different aviation stakeholders, as well as discussion panels addressing subjects such as: information systems to improve airline efficiency, economics of airports and ANSPs. Seminar speakers and facilitators include top experts in the field of aviation data and analysis, policy makers and senior managers, practitioners and researchers, many from the

relevant working groups of ICAO and other international organizations.

The seminar will take place at the Asia and Pacific (APAC) Office of the International Civil Aviation Organization in Bangkok.

Members at a Glance

Airport Members Spotlight

Ras Al Khaimah is the northernmost of the seven Emirates that make up the United Arab Emirates and is centrally located at the modern crossroad between Europe, Asia and Africa. One third of the world's population is within four hours flying time. Its airport **Ras Al Khaimah International Airport** has been operating for more than 40 years. The airport has two passenger terminal buildings as well as cargo, aircraft maintenance, and aviation training facilities.

Last month, the airport announced that new partner airline SpiceJet, India's leading low-cost carrier, will start five direct flights per week between New Delhi and Ras Al Khaimah from December 2019. This makes Ras Al Khaimah the first international hub for SpiceJet.

Ras Al Khaimah International Airport CEO, Mr. Sanjay Khanna commented, "We continue to develop an extensive portfolio of destinations and airlines for our passengers as we perceive a consistently developing demand for visitors and tourists coming to Ras Al Khaimah. As an airport we are dedicated

to constantly working on enhancing our networks and the traveller's experience, we are pleased to introduce a new link to India via New Delhi."

In a recent interview in aviation trade publication FlightGlobal, Khanna describes Ras Al Khaimah as a "hidden treasure" of the United Arab Emirates, which has "not only proven itself as a tourist destination but also [as a base] for businesses." Unlike neighbouring Dubai and Abu Dhabi, the emirate is "not an oil- or gas-based economy" and instead relies on services. It has been "putting all the pieces in place" to attract more businesses and tourists, and "turning around the airport to provide the required connectivity" is part of the plan.

Last week, Mr. Khanna participated in the Middle East Airport Leaders Masterclass at the 2019 Airport Exchange conference in Abu Dhabi discussing expansion projects, sustainability and diversifications strategies, LCC penetration and traffic prospects.





Did You Know

Indira Gandhi International Airport, India

DidYouKnow **Indira Gandhi International Airport (DEL)**, widely known as Delhi Airport, is the **first carbon-neutral airport** in Asia-Pacific?

Named after former Prime Minister of India -Indira Gandhi- Delhi Airport serves as the major international aviation hub of Indian capital New Delhi and the country as a whole. It has been the busiest airport in the country in terms of passenger traffic since 2009, and overtook Mumbai as the most active cargo traffic airport in late 2015. In 2018, this 6th busiest airport in Asia handled nearly 70 million passengers, 460,000+ aircraft movements and over 1 million tons of cargo.

Airport operator **Delhi International Airport Limited (DIAL)** is committed to conduct its business in an environment-friendly and sustainable manner. Delhi Airport has adopted the Environment Management System (EMS) and is certified under ISO 14001:2015. Following the target-oriented approach of ACI's **Airport Carbon Accreditation** programme, Delhi Airport is now certified as "Level 3+, Neutrality" and the first airport to achieve carbon-neutral status in Asia-Pacific region. Delhi Airport has been

the recipient of ACI Asia-Pacific's prestigious "**Green Airports Recognition**" three years in a row since 2017.

Delhi Airport currently has three terminals which are home to approximately 80 airlines. In anticipation of future growth of the aviation market, operator DIAL plans to build three extra terminals for international flights, integrate the departure and arrival terminals of T1 under a single roof and construct a fourth runway along with dual elevated eastern cross taxiway. DIAL aims to increase the airport's capacity to 100 million passengers by 2030.



Event Invitations for You...

2020

MARCH



ACI 12th Annual Airport Economics & Finance Conference & Exhibition

Exploring best practices in airport investment, financial management and economic sustainability, this year's conference will take place in **Kuala Lumpur, Malaysia** from **24 - 26 March**.

[Register Now!](#)

APRIL



15th ACI Asia-Pacific Regional Assembly, Conference & Exhibition

Our annual flagship event will take place in **Nara, Japan** from **21 - 23 April** to bring all aviation leaders, regulators and industry partners together in sharing the latest industry insights and promoting airport excellence.

[Register Now!](#)



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