



# Bi-weekly Newsletter



16 AUGUST 2019



## #DidYouKnow

Hamad International Airport's (HIA) passenger terminal is Qatar's biggest building spanning across 600,000 sqm...

## Regional Office Updates

### ACI Asia-Pacific 2018 Economic Review Published

The ACI Asia-Pacific 2018 Economic Review is now available.

The fourth edition of this annual publication continues our commitment to strengthen ACI's position on airport economics matters through development of regionalized analysis & research, and advocacy material in response to specific policy issues.

Compiled under the direction of the ACI Asia-Pacific Regional Economics Committee, this edition provides regional insights on the economic and business environment, identifies trends in air traffic, highlights major airport developments projects and privatization trends, and examines key performance indicators on airport economics.

This year's Review includes a focused discussion on "Airport Networks" to update members on the latest developments before the ICAO Airports Economics Panel on this subject, and special discussions on how airports are meeting the capacity challenge.

You can download an excerpt of the report [here](#). Should you wish to receive a full electronic copy, or to provide comments and suggestions to topics for future studies, please contact Ms. Suzanne Tong at [suzanne@aci-asiapac.aero](mailto:suzanne@aci-asiapac.aero).



# Young Executive of the Year 2020 – Open for Application

Our Region's Young Executive of the Year Award (YEA) 2020 is open for application. The YEA is an annual research paper competition for encouraging young talents in the Asia-Pacific region to contribute innovative solutions for current aviation industry issues. The topic this year is **"Future of Airport Security"**.

Learn more about the programme details and the application form on [our website](#). You are encouraged to invite eligible colleagues to participate in this meaningful competition.

Should you have any enquiries, please contact Ms. Jeannie Wong, at [young\\_executive@aci-asiapac.aero](mailto:young_executive@aci-asiapac.aero).



2019 ACI Asia-Pacific/World  
Annual General Assembly,  
Conference & Exhibition  
2 - 4 April 2019



Andrew Warrender, Northern Territory Airports Pty Ltd  
Young Executive of the Year 2019

# ACI reveals latest airports recognized for commitment to customer experience

ACI World revealed the latest airports recognized for their commitment to customer satisfaction through the Airport Customer Experience Accreditation programme. The newly accredited airports are:

- **Chhatrapati Shivaji Maharaj International Airport**  
(Mumbai, India)
- **Incheon International Airport**  
(Incheon, South Korea)
- **Pattimura Airport**  
(Maluku, Indonesia)
- **Sams Sepinggan Airport**  
(Balikpapan, Indonesia)
- **I Gusti Ngurah Rai Airport**  
(Denpasar, Indonesia)
- **El Tari Airport**  
(Kupang, Indonesia)
- **Lombok International Airport**  
(Lombok, Indonesia)
- **Sam Ratulangi Airport**  
(Manado, Indonesia)
- **Adi Soemarmo Airport**  
(Surakarta, Indonesia)
- **Ahmad Yani Airport**  
(Semarang, Indonesia)
- **Juanda Airport**  
(Surabaya, Indonesia)
- **Sultan Hasanuddin Airport**  
(Makassar, Indonesia)
- **Kraków Airport**  
(Krakow, Poland)
- **Venice Marco Polo Airport**  
(Venice, Italy)
- **Vienna Airport**  
(Vienna, Austria)
- **Halifax Stanfield International Airport**  
(Halifax, Canada)
- **John F. Kennedy International Airport**  
(New York, United States)
- **Newark Liberty International Airport**  
(Newark, United States)
- **LaGuardia Airport**  
(New York, United States)

The accreditation programme is part of ACI's globally-established Airport Service Quality (ASQ) programme helping airports improve their practices in providing the traveling public a satisfying experience as they spend time in the airport.

All accredited airports will be recognized during the ASQ Awards gala dinner at the second **ACI Customer Experience Global Summit** held in partnership with PT Angkasa Pura I (Persero) in Bali, Indonesia, 2 to 5 September. PT Angkasa Pura I (Persero) is the first airport operator in the Asia-Pacific region to have a majority of its airports accredited.

Read more about the accreditation from the [press release](#).

# ACI World and Flight Safety Foundation sign new Memorandum of Cooperation

## AGREEMENT WILL BRING CLOSER COOPERATION ON AIRPORT SAFETY INITIATIVES

ACI World and Flight Safety Foundation (FSF) have just signed a Memorandum of Cooperation (MoC) that allows for enhanced collaboration.

Safety continues to be the number one priority for airports, the aviation community and the travelling public and the MoC will allow ACI and FSF to share relevant safety information and materials and to collaborate on a number of different initiatives, including:

- participation in each other's safety committees
- publicizing the planned 2020 implementation of the International Civil Aviation Organization's (ICAO) Global Reporting Format methodology for assessing and reporting of runway surface conditions
- supporting efforts to improve the delivery of safety information to air crews so it can be more easily understood and prioritized, and
- ensuring ongoing cooperation with regard to the ICAO Global Aviation Safety Plan (GASP) and Global Air Navigation Plan (GANP).

Cooperation between the two organizations

goes back more than 10 years and has already resulted the publication of an important report on Reducing the risk of runway excursions.

"The safety and security of our air transport system remains our top priority and the signing of the Memorandum of Cooperation with the Flight Safety Foundation reflects the dedication of both of organizations to safe operations across the whole aviation sector," ACI World Director General Angela Gittens said.

"We look forward to continuing our collaboration with FSF which has more than 70 years of experience in aviation safety-related research, education and communications and in supporting the extraordinary lengths that airports, airlines, aircraft manufacturers, air navigation service providers, and all partners in the aviation industry go to in ensuring the safety of the traveling public."

Read more about the agreement from the [press release](#).

# ACI World launches Resilience and Adaptation to Climate Change Survey

ACI World has launched an online initiative to assist the airport industry in sharing relevant information to help improve resilience and business continuity in the face of more frequent adverse weather events as a result of climate change.

**ACI World's Resilience and Adaptation to Climate Change Survey** was launched in the wake of weather events such as Typhoon Jebi which resulted in the flooding and temporary closure of Kansai Airport in September 2018.

The results of the survey will provide an understanding of the impacts and potential

risks of climate change already faced by the airports industry. Identifying the current status of the industry provides a basis to define future action and preparedness.

The results will also underpin advocacy by ACI and the industry for the interests of airports to national and international regulatory bodies and stakeholders by providing a solid base of data and evidence.

Learn more about the survey from the [press release](#).

# Traffic Monitor

## May 2019: Passengers up 1.8% in Asia-Pacific and down -0.1% in Middle East

Passenger traffic in Asia-Pacific recorded a moderate growth at +1.8% and a slight decline at -0.1% in the Middle East.

In China, both the domestic and international segments showed signs of improvement this month, likely due to the increase in vacation travels during national holidays. The three airports with the most passenger volume increase from last year were Shanghai Pudong (PVG) +6.7%, Chengdu (CTU) +6.7% and Shenzhen (SZX) +6.0%.

In India, passenger traffic continued to trend downward this month but the pace of decline decelerated especially in the domestic sector as the market adjusted to the impact of the service suspension of Jet Airways. Mixed results were recorded among the large airports: Delhi (DEL) -10.5%, Mumbai (BOM) -9.8% and Bangalore (BLR) +6.2%.

Elsewhere in Asia-Pacific, airports in Japan and Korea enjoyed robust growth, likely benefited from a boost in tourism during national holidays in Japan and China. Tokyo

Narita (NRT), Osaka Kansai (KIX) and Seoul Incheon (ICN) grew at +6.2%, +9.6% and +6.8% respectively.

In the Middle East, the overall passenger traffic growth was flat at -0.1%. Dubai (DXB), the largest hub in the region, declined -21.1% this month as one of the two runways was closed for refurbishment since mid-April. On the other hand, Doha (DOH) experienced strong growth at +14.7% and appeared to be gradually recovering to its throughput levels before the diplomatic crisis.

In terms of air freight, Asia-Pacific and the Middle East declined at -5.7% and -4.0% respectively amid the ongoing trade tensions between the US and China, and weak global trade volumes. Whilst most major freight hubs reported negative growth in May, a number of airports managed to generate positive growth, led by Guangzhou (CAN) +4.8%, Doha (DOH) +2.9% and Shenzhen (SZX) +2.8%.

### May 2019

ACI Asia-Pacific  
Monthly Traffic Report

Preliminary year-on-year traffic growth rates for Airports reporting highest traffic volume in the respective size category in May 2019<sup>(1)</sup>

Note:

<sup>(1)</sup> ACI preliminary passenger and freight statistics are based on a significant sample of airports that provide regular monthly reports to ACI. They represent approximately 60% of total passenger traffic and 70% of total freight traffic worldwide. Commentary, tables and charts are based on preliminary data submitted by participating airports and are therefore subject to change.

<sup>(2)</sup> Airports are categorized based on the rolling passenger traffic in the last 12 months.

#### TOP 3 AIRPORTS BY SIZE CATEGORY <sup>(2)</sup>

##### PASSENGER

##### FREIGHT

	> 40M	25M - 40M	15M - 25M	5M - 15M	
	<b>PEK</b> Beijing -1.4%	<b>HGH</b> Hangzhou +6.5%	<b>GMP</b> Seoul Gimpo -0.8%	<b>NGO</b> Nagoya +16.5%	<b>HKG</b> Hong Kong -7.5%
	<b>HND</b> Tokyo Haneda -2.6%	<b>BLR</b> Bangalore +6.2%	<b>FUK</b> Fukuoka +3.4%	<b>KHN</b> Nanchang -4.0%	<b>PVG</b> Shanghai Pudong -6.1%
	<b>PVG</b> Shanghai Pudong +6.7%	<b>MEL</b> Melbourne +1.8%	<b>CTS</b> Sapporo Chitose +9.2%	<b>SJW</b> Shijiazhuang +2.7%	<b>ICN</b> Seoul Incheon -8.1%

## Members at a Glance

### Regular Member

ACI Asia-Pacific is pleased to welcome our newest airport member, **U-Tapao Rayong-Pattaya International Airport** in Thailand.

The Thai government intends to turn U-Tapao into a third major destination for airlines due in part to Bangkok's two international airports operating beyond capacity.

Terminal 2 was opened in February this year and has increased U-Tapao's capacity from 800,000 to 3 million passengers per annum.



ท่าอากาศยานนานาชาติอู่ตะเภา ระยอง-พัทยา  
U-Tapao Rayong-Pattaya International Airport

ท่าอากาศยานนานาชาติอู่ตะเภา ระยอง-พัทยา  
U-TAPAO RAYONG PATTAYA INTERNATIONAL AIRPORT



## Did You Know

### Hamad International Airport, Qatar

#DidYouKnow **Hamad International Airport's** (HIA) passenger terminal is Qatar's biggest building spanning across 600,000 sqm.

Located in Doha and part of a city that oozes confidence and style with stunning contemporary skyscrapers and well-preserved heritage, HIA is Qatar's gateway to the World. Since 2014, the airport serves over 360,000 flights and 30 million passengers every year, and soon this will be 50 million after the completion of phase 3 development.

In 2019, HIA has again received accolades from Travel + Leisure World's Best Awards, achieving "Second-best Airport in the World". Its vast 40,000 sqm Retail-F&B facilities are a major factor in its success, with some being the first F&B outlets in Qatar opened to cater

to diverse travellers.

With the deployment of its Smart Airport Program, HIA passengers now have the autonomy to self-check-in. Another plus is the improved capacity for security screening in its transfer areas, which allows 95%+ of its transfer passengers to queue for less than 5 minutes.

Note: Hamad International Airport, alongside Qatar Airways and Qatar Duty Free, are hosting The Trinity Forum, the world's most influential airport commercial revenues conference, in Doha on 30-31 October 2019. The Trinity Forum is a joint venture between The Moodie Davitt Report, ACI World and ACI Asia-Pacific.

Register [here](#) to join us!



# Events Invitation for You

## SEPTEMBER



### 2nd ACI Customer Excellence Global Summit | BALI

The summit will be held under the theme of 'One airport community: Many passenger journeys' together with ASQ Forum, Award Ceremony and Training Day in **Bali, Indonesia** on **2-5 September**.

[Register Now!](#)

## OCTOBER



### The Trinity Forum 2019 | DOHA

The world's most influential airport commercial revenues conference will be held in **Doha** on **30-31 October**. This is the first time the event is hosted in Qatar.

[Register Now!](#)

## NOVEMBER



### Airport Exchange 2019 | ABU DHABI

The biggest annual trade show of ACI is going to draw 1,000+ delegates, 70+ exhibitors & sponsors, and 120+ expert airport speakers. The three-day event takes place in **Abu Dhabi** on **25-27 November**.

[Learn More](#)



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