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Nursultan Nazarbayev International Airport, Kazakhstan

Nur-Sultan, the capital of Kazakhstan and home to [Nursultan Nazarbayev International Airport \(TSE\)](#) recently hosted Routes Silk Road 2019. The Regional Director was invited to speak...

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Regional Office Updates

ACI Spoke at Routes Silk Road 2019

The Regional Director, Ms. Patti Chau was invited to speak at [Routes Silk Road 2019](#), held in Nur-Sultan, Kazakhstan on 15 - 17 July. Routes Silk Road is the route development forum that connects CIS, Central and Eastern Europe, the Middle East and Asia. The forum was attended by airports, airlines, and other officials and business leaders across the aviation sector.

Ms. Chau was invited to join a panel discussion with Mr. Berik Kamaliyev, Vice Minister of Industry and Infrastructural Development, Republic of Kazakhstan and Mr. Jordan Karamalakov, Area Manager Kazakhstan, Kyrgyzstan, Uzbekistan and Tajikistan, International Air Transport Association (IATA). She had opportunity to introduce ACI to the delegates and give a market overview of the Asia-Pacific region.

Ms. Chau also shared the market outlook in which ACI forecasted by 2040, emerging and developing economies will account for more than 60% of all passenger traffic. In particular, China, India and Central Asia have huge growth potential. In addressing opportunities for airports to expand their networks, she also encouraged airline partners in Central Asia to actively engage with industry counterparts to strengthen existing services and develop new international routes for the benefit of the travelling public and the aviation industry at large.



Trinity Forum 2019 Theme Announced



The Trinity Forum 2019, organized by The Moodie Davitt Report, ACI World and ACI Asia-Pacific, will be co-hosted by Qatar Duty Free, Hamad International Airport and Qatar Airways. The conference will take place 30-31 October and center around the theme: “Reimagining the Trinity’s role in a phygital world’.

The event will examine how future-proofed the sector and its business model are in light of the relentless advance of online competition, enhanced consumer transparency, and lack of data sharing. It will also ask whether the traditional industry Trinity of airports, retailers and brands needs to make room for another stakeholder – airlines.

National airline and event co-host Qatar Airways is offering a 15% discount on fares to Doha for the event. To take advantage of the discount use promo code DOHTTF19 and book through their website [here](#).

Human Resources Excellence Recognition 2019 Publication



ACI Asia-Pacific Human Resources Excellence Recognition (HRER) 2019 Publication ([Print](#) | [Flipbook](#)) was recently published promoting best practice sharing. Thirteen submissions for the HRER 2019 are compiled in this publication for sharing among the airport community, enabling members to learn from each other’s experiences on driving changes in their organizations.

Introduced back in 2014, the ACI Asia-Pacific Human Resources Excellence Recognition Program (HRER) was established to acknowledge airports’ outstanding achievements in HR management within the region. Held every two to three years, the HRER aims to encourage continual exchange of best practices in HR among the region’s airport member and support the development of airports through its people.

The theme of HRER 2019 was “Change Management”. The Asia-Pacific region is one of the fastest growing regions in the world, and airports in our region have been transforming themselves rapidly in face of challenges such as surging traffic and evolving demands from passengers. The thirteen submissions contributed by ACI Asia-Pacific airport members reflect how HR teams each play a crucial role in equipping and supporting individuals at their airports to successfully manage changes, so as to drive organizational success and achieve the corporate goals in the long run. For further information about HRER 2019 and the award recipients, please visit our website [here](#).



Other ACI Updates

Annual World Airport Traffic Dataset, 2019 – Available Now

The 2019 Annual World Airport Traffic Dataset is the most comprehensive airport traffic statistics dataset in the aviation industry. It provides a view of air transport demand across the world's airports by three thematic areas: passengers (international and domestic), air cargo (freight and mail) and aircraft movements (air transport movements and general aviation) for the years 2018 and 2017. ACI collects airport traffic every year through its global network of airport operators. The excel format of the dataset offers the possibility to filter through traffic statistics of over 2,500 airports in more than 180 countries.



Annual World Airport Traffic Database

Data tables and statistics from over 2,500 airports in more than 180 countries

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For further information please visit our website [here](#).



Members at a Glance

Airport Members Spotlight – Associate Member

ACI Asia-Pacific is pleased to welcome our newest associate member - [New Zealand Airports Association Inc.](#) The association has 34 airport members



NZ AIRPORTS
ASSOCIATION

with capacity ranging in size from a few thousand to 13 million passengers per year. The association represents airports exercising a full range of airport ownership structures are represented, including privately-owned, council-owned, joint ventures between councils and the Crown, airport companies and public companies.

As of July 2019, ACI Asia-Pacific represents:

112
members

599
Airports

49
countries/ territories

Asia-Pacific &
Middle East



Did You Know

Nursultan Nazarbayev International Airport, Kazakhstan

Nur-Sultan, the capital of Kazakhstan and home to [Nursultan Nazarbayev International Airport \(TSE\)](#), has an epic skyline with skyscrapers among endless steppes in the horizon. The city showcases the 21st century state-of-the-art architecture and diffuses the ambience of city of tomorrow.

Following its recent, international exposure hosting the successful World Expo 2017, Nur-Sultan again hosted the Routes Silk Road 2019 event earlier this month. During the conference, the airport's CEO presented their new passenger terminal and talked about the need for further route development and opening-up more destinations for the city. He also encouraged local ground handlers and tour operators to consider 24- and 48-hour itineraries, thus allowing longer stops for transit passengers as an added means to grow the destination into an aviation hub.

Nur-Sultan is previously known as Astana, until it was renamed after the country's former president in early 2019.



SEP



ACI Customer Excellence Global Summit | BALI

The summit will be held under the theme of 'One airport community: Many passenger journeys' together with ASQ Forum, Award Ceremony and Training Day in **Bali, Indonesia** on **2-5 September**.

[Register Now!](#)



WBP Airport Tour 2019 | VIETNAM *(WBP MEMBERS ONLY)*

This **September**, WBP members are invited to join us on a visit to three airports in **Vietnam** to explore collaboration opportunities.

[Register Now!](#)

OCT



The Trinity Forum 2019 | DOHA

The world's most influential airport commercial revenues conference will be held in **Doha** on **30-31 October**. This is the first time the event is hosted in Qatar.

[Register Now!](#)

NOV



Airport Exchange 2019 | ABU DHABI

The biggest annual trade show of ACI is going to draw 1,000+ delegates, 70+ exhibitors & sponsors, and 120+ expert airport speakers. The three-day event takes place in **Abu Dhabi** on **25-27 November**.

[Learn More](#)



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