



31 January 2019

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Registration Now Open



Featured Airport Member

Tibah Airports Operation Co. Ltd



Featured World Business Partner

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Industry News

Australia

- [!\[\]\(cf5be311f7b2821912d8009884508fa2_img.jpg\) **Brisbane Airport**
BNE's on-time performance ranked amongst world's best](#)
- [!\[\]\(9804e70d96ff9fe9899b264c06a33cd7_img.jpg\) **Melbourne Airport**
Melbourne Airport passenger performance December 2018](#)

Hong Kong

- [!\[\]\(4e333a6106fc298d0ae6dff272a736ef_img.jpg\) **Hong Kong International Airport**
HKIA Achieves Record-breaking Performance in 2018](#)

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- [!\[\]\(97faa0168e491544be255cfcab218e9b_img.jpg\) **Bangalore International Airport**
BLR Airport Lauches Self Bag Drop](#)
- [!\[\]\(b2166b76608b8499cffc130bf1b1fe60_img.jpg\) **Hyderabad International Airport**
GMR Hyderabad Airport commissions 26 new Aircraft Parking Stands](#)

Japan

- [!\[\]\(33006de4dd11f8c729ca8ca0fde0352f_img.jpg\) **Kansai Airports**
ITAMI airport's 80th anniversary celebration event in appreciation for all our supporters](#)

Macau

- [!\[\]\(609f3372828e3526d7ce4ba9a1b5248e_img.jpg\) **Macau International Airport**
2nd Fixed Base Operator \(FBO\) of MIA officially opens](#)

Qatar

- [!\[\]\(098e47036f78288d477e334896a43770_img.jpg\) **Hamad International Airport**
Hamad International Airport Announces the Launch of HIA Safety Week 2019](#)

United Arab Emirates

- [!\[\]\(3dc92c626ede9fa1b47e2e010104b5c4_img.jpg\) **Dubai Airports**
DXB welcomed 6.9m customers in November](#)



Feature Stories



Exclusive 2019 Offers and Opportunities for Members

Announcements were made in January for the following exclusive offers and opportunities for ACI Asia-Pacific airport members.

1. Conference Incentive Program

Airport members are each entitled to two (2) free registrations per year for ACI Asia-Pacific events. This year, members can choose to use them for the fast approaching [ACI Asia-Pacific/ World Annual General Assembly, Conference & Exhibition \(WAGA 2019\)](#) held in Hong Kong this April. We will explore the theme: **“What’s next for aviation? The future starts now.**

Alternatively, airport members can opt use the incentive to register for the [Trinity Forum](#) held in Doha, Qatar this October.

2. Small Airports Assistance Program (SAAP)

Capacity building is crucial for sustainability and development of airport members’ staff. The Regional Office’s

SAAP is designed to give airport members which are smaller in size with limited budgets the opportunity to participate in ACI training courses, fostering an environment that promotes knowledge exchange amongst airports in the region. Two offers are available under the program: subsidization for enrolling in ACI Global Training courses and airport mentorship program. Both offers will be beneficial in fulfilling training needs at eligible airports.

3. Secondment Program at the Regional Office

A secondment opportunity is now available for airport executives who wish to work at the Regional Office. Since 1997, the region’s airport members have been seconding staff to the Regional Office, broadening their international exposure through liaison with the region’s and world’s airports. The secondment program is also a good training opportunity for the airport executives in which they can be involved with different aspects of airport operations and business through the Regional Office’s initiatives and endeavours.

For more information, please contact the Regional Office!

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100th Airport Excellence (APEX) in Safety Review delivered in Abu Dhabi

ACI World delivered the 100th review in its Airport Excellence (APEX) in Safety program on January 20, 2019, promoting best practices in airport safety operations, utilizing the expertise and cooperation of the airports community.

Abu Dhabi International Airport (AUH) was the 100th airport to welcome an international delegation of safety experts, generously led by Safety Partners. The delegation spent the week conducting a full review at AUH.

Through the APEX program, ACI requests airports to become Safety Partners and provide respective safety experts to conduct reviews at participating airports, with the goal of improving safety in specific areas. The review covers a wide range of areas, tailored to the airport's needs.

The program, which was officially launched in 2012, has since conducted 100 safety reviews with participation from 323 safety assessors from 94 Safety Partner airports around the world.

The program brings together the airport community to provide assistance and advice to airports and has drawn strong interest from the membership and international organizations, including the International Civil Aviation Organization, the European Aviation Safety Agency, the Federal Aviation Administration, the European Commission and the World Bank.

"A sustainable aviation industry is built upon a foundation of Safety," said Angela Gittens, Director General, ACI World.

"The APEX in Safety program continues to grow and receive strong endorsement and I hope that many airports will continue to benefit from the knowledge, expertise and leadership of the community of airports. Every airport can benefit, and every airport can contribute."

"Abu Dhabi Airports is committed to working with ACI and other international organizations to ensure the highest standards of safety across our airports and facilities," said Bryan Thompson, Chief Executive Officer of Abu Dhabi Airports.

"The safety, health and welfare of our employees, stakeholders, partners and travelers are of utmost importance. We continuously strive to enhance safety practices and regularly educate our employees, in line with our vision of becoming the world's leading airports group."

Driven by demand from members, ACI continued developing the suite of APEX programs, and added best practices in Security in 2017 and a pilot APEX in Environment in 2018.

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New leaders of ACI Asia-Pacific Regional Environment Committee for 2019-2020!

ACI Asia-Pacific Regional Environment Committee (REC) is pleased to announce the election of its new Chair, Ir. Khairiah Salleh of Malaysia Airports Holdings Berhad and Vice-chair, Ms. Rebekah Marshall of Dubai Airports. They will be leading the Committee for two years from 2019-2020.

Ir. Khairiah Salleh is the General Manager, Engineering of Malaysia Airports Holdings Berhad (MAHB). She leads the Environment Management Committee for MAHB and has also initiated the Green Airport Strategy for MAHB with the roadmap towards 2030, ensuring the development and expansion of MAHB as a sustainable and environmentally-friendly organization. She also represents the industry in the Engineering Accreditation Council, Board of Engineers Malaysia. She has been highly involved with REC's work, demonstrating her commitment to the REC's mission. Her vast knowledge and experience in energy management and airport environment framework and certifications continue to benefit the REC in these coming years.



Ir. Salleh said "I would like to thank the REC members for their trust in me, I believe that the REC will continue to be active, relevant and united in leading the airports environment field in our region. I applaud REC to how we welcome new members and how we communicate with the members and seek continual improvement including meeting the needs of members from wide differentials in culture and language. The REC has provided a crucial and important platform for members where we share our insights and grow our professional networks. I humbly seek everyone's support for Rebekah and I to continue from previous excellent leadership and for the new activities ahead."

Ms. Rebekah Marshall, the newly elected Vice-Chair, has been with Dubai Airports for seven years as its Environmental Sustainability Manager. She has 17 years' experience in the field of environmental management.

Ms. Marshall is accountable for delivering and maintaining the Corporate Environmental Sustainability Program through effective communications, monitoring, training, and continual improvement initiatives. Her achievements include the setting and implementation of the Airports Environmental Sustainability Policy - the first policy for Environmental Management, guiding the businesses in building programs and projects and setting the priorities for the future. Ms. Marshall has been an active member of the REC and brings extensive sustainable management experience to support the members initiatives.



Ms. Marshall said “I would like to thank the REC members for electing me as the Vice-chair for 2019-2020, I am honoured to work in collaboration with the leading airport professionals together with Khairiah from Malaysia Airports; I will support the REC members with passion in the journey of continual improvement.”

For enquiries regarding REC, please contact Mr. Ken Lau at ken@aci-asiapac.aero.

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Get a Free Safety Report!

ACI World has launched a program to collect and analyze airport safety data for the benefits of its members worldwide. This initiative is aimed at helping the industry as a whole and individual airports better understand the current state of safety. As the old truism goes “you can’t manage what you can’t measure”. The statistics will guide ACI in identifying key safety issues and prioritization of resources in the provision of training and handbooks, etc.

Members contributing to the program will be rewarded with a free report on the data collected. Please complete the [questionnaire](#) and return it to safety@aci.aero by **February 7, 2019**. The guidelines [here](#) explain how to fill in the form.

ACI SAFETY DATA COLLECTION FORM - data for 2017	
Airport Name	
Airport Code (IATA 3-letter code)	
ACI Region	
Aircraft Movements	
Number of runways	
Is your aerodrome certified by the national Civil Aviation Authority (CAA)?	
Name of person submitting	
Job Title of person submitting	
e-mail address of person submitting	
<i>NOTE : data to be entered as whole numbers except where drop-down menu is provided. If data is not available, leave the cell blank.</i>	
Runway Safety	
2017	
Runway Incursion - by type¹	
Aircraft ²	
Vehicle ³	
Person ⁴	
¹ : Any occurrence at an aerodrome involving the incorrect presence of an aircraft, vehicle or person on the protected area of a surface designated for the landing and take-off of aircraft ² : The incorrect presence of an aircraft under its own power on the runway surface ³ : The incorrect presence of any other vehicle on the runway surface, including aircraft being towed ⁴ : The incorrect presence of any individual(s) on the runway surface	
Runway Incursion - by severity	
2017	
Category A ⁵	
Category B ⁶	
Category C ⁷	
Category D ⁸	
Category E ⁹	
⁵ : A serious incident in which a collision is narrowly avoided ⁶ : An incident in which separation decreases and there is significant potential for collision, which may result in a time-critical corrective/evasive response to avoid a collision ⁷ : An incident which is characterized by ample time and/or distance to avoid a collision ⁸ : An incident meeting the definition of runway incursion such as: Incorrect presence of a single vehicle, person or aircraft on a surface designated for the landing and take-off of aircraft but with no immediate safety consequences ⁹ : Insufficient information or inconclusive or conflicting evidence precludes a severity assessment	
Runway Excursion¹⁰	
2017	
Overrun ¹¹	

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Meet Our New Staff

The Regional Office is pleased to welcome onboard new staff, Mr. Jeff Chan, Assistant Manager, Digital Communications.



“It is my pleasure to join ACI Asia-Pacific to help drive and enhance our digital communications initiatives. My experience includes work in digital marketing, communications and design at public authorities, chambers of commerce, non-governmental organizations, and start-ups. Prior to joining the ACI, I worked at the Urban Renewal Authority as a Management Trainee, Corporate Planning & Sustainability, curating their branding and promotion campaigns for community engagement. I hold a Bachelor of Social Sciences with major in Social and Public Policy Studies from Lingnan University, Hong Kong. I also spent time in Linköping, Sweden, immersing in Cultural Communication and International Relations studies. I sincerely look forward to meeting you all and accelerating with the Team and our Regional Office,” said Jeff. He can be reached at jeff@aci-asiapac.aero.

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ACI Asia-Pacific Airports – New Edition Published



The new edition of ACI Asia-Pacific official magazine, **Asia-Pacific Airports** is now available online. You can read the latest edition [here](#).

In this issue, [Regional Director of ACI Asia-Pacific](#) reflects on the exciting and productive end to 2018 for ACI Asia-Pacific.

Exciting times

Airport retail and F&B innovation was top of the agenda at the recent Trinity Forum in Shanghai. Asia-Pacific Airports looks back at some of the highlights.

Catalyst for growth

Hyderabad's Rajiv Gandhi International Airport has celebrated its 10th anniversary by opening a new Interim International Departures Terminal and revealing some bold expansion plans, writes Joe Bates.

Celebration time

Our picture round-up pays tribute to the Asia-Pacific gateways whose outstanding levels of service led to them winning Airport Service Quality (ASQ) customer satisfaction awards.

Green approach

Asia-Pacific Airports turns the spotlight on the region's 'green' leaders, environmental award winners and sustainability trendsetters.

Time for a nap

As well as being customer service champions and environmental pioneers, Asia-Pacific airports are also fast developing a reputation for being the most sleep friendly in the world, writes Joe Bates.

Intelligent travel

Airport interest in blockchain technology is growing as the aviation industry invests around \$40 billion per annum on IT, according to SITA's Air Transport IT Insights study.

The future is green

Asia-Pacific Airports reports on some of the big stories to emerge from the Global Sustainable Aviation Summit in Geneva.

Better buys

Alex Avery looks at how innovation can shape the future of airport retail/F&B and enhance the passenger experience.

Industry news

News, views and reviews from ACI's regional and global World Business Partners.

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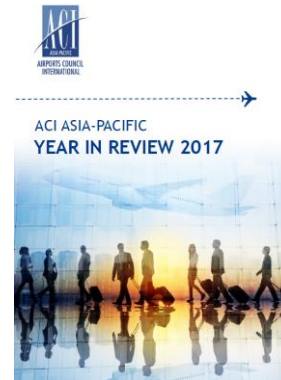


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Asia-Pacific Airports



ACI Asia-Pacific Year in Review 2017



Events



Airport Development Showcase Video –

Created in April 2018 for the 13th ACI Asia-Pacific Regional Assembly, to showcase the recent airport development projects shaping the region. If you were not able to attend the event, you can now watch the video from the link below.





ACI Asia-Pacific Region

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www.aci-asiapac.aero

To read previous issues of ACI Asia-Pacific Biweekly Newsletter, please click [here](#).

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